

Country	Operator	Type of measure*	Description of the measure	ISP only	ISP only	ISP only	How is the user informed?	Can the user activate/deactivate the measure? How?	Protection of business secret
				Objective	Method of implementation (if applicable)	Number of subscribers having a subscription where this measure is implemented			
DE	Telefónica under brand name O2	<p>User's access is blocked/throttled, e.g. after having downloaded/uploaded a certain amount of data.</p> <p>If you offer specialized services, how does this affect the Internet access traffic on the same access</p> <p>Different priority levels within Internet access traffic</p> <p>Examples of measures that depend on the type of protocol or application (mail, video, web, etc.) accessed via Internet: P2P file sharing is blocked/throttled</p> <p>VoIP is blocked/throttled</p> <p>Instant Messaging services are blocked/throttled</p> <p>Other specific kind of traffic (port, protocol, application, usage, etc) is blocked/throttled</p> <p>Specific application/content provider (e.g. website or VoIP provider) is blocked/throttled</p> <p>Specific type of over-the-top traffic given preferential treatment (e.g. specific content/application and/or specific application/content provider)</p> <p>Restriction on the type of terminal allowed, or tiered pricing depending on the terminal used</p> <p>Other relevant practice</p> <p>To be completed with other types of measures - add as many lines as extra practices</p>							

* If several effective measures fall in the same category, add one line per measure

Expected answer:

Description of the measure, in terms of impact for the users

Reason(s) for the implementation of the measure (e.g. congestion management, network security, law enforcement, commercial terms)

How the measure is implemented (technically) and, if applicable, which conditions trigger it (e.g. threshold of data consumption). If the measure is not technically enforced, state: "NA".

Number of subscribers to the packages where this measure is implemented

Quotation of the relevant contractual terms, plus any other type of information given to the user.

Yes' or 'No' If Yes, specify how, technically (which actions have to be taken by the user) and commercially (free/paying option).

If some information in a specific row is considered confidential, please mention precisely which parts should not be individually disclosed, and why. Reminder: in any case, all information is subject to publication, at least in a form that will be anonymous (generally aggregate).

ISP only		
Country	Operator	Total number of subscribers to packages that include a mobile access to the Internet (fixed: see other tab)

Country	Operator	Open questions regarding traffic management	Response
		<p>What kind of application-agnostic traffic management techniques is used for e.g. congestion management?</p> <p>What technologies (e.g. DPI) are used in the network to differentiate between packets?</p> <p>Where are these techniques implemented in the network? (e.g. close to interconnection points)</p> <p>Are there some plans for implementing additional traffic management practices in the future?</p>	

Country	Additional open questions
	Any additional comment

Comments on any other conditions that may impact users' ability to access the content/application of their choice